

## Harmony Penthouse Booking Terms and Conditions

Thank you for choosing to book with Harmony Penthouse. We look forward to welcoming you. By making this booking you are entering into an agreement with us. Please read our terms and conditions of booking below.

Harmony Penthouse offers accommodation in Siófok, 200 metres from Galerius Wellness Bath and 4.1 km from Siófok Protestant Church. Harmony Penthouse features views of the lake and is 5 km from Marina Siófok. Free private parking is available on site.

You can engage in various activities, such as windsurfing and fishing. The Penthouse is located in Hungary: 8600 Siófok, Szent László u. 187. 8th floor, Apartment nr: 805.

### Prices

The prices is according to Booking.com reservation confirmation. In the apartment price. €1.50 City tax per person per night is not included.

The price of the accommodation includes the following Facilities:

#### Bathroom

- ✓ Additional Toilet
- ✓ Linen
- ✓ Bidet
- ✓ Toilet
- ✓ Towels
- ✓ Bathroom
- ✓ Shower
- ✓ Bath

#### Bedroom

- ✓ Wardrobe/Closet

#### View

- ✓ Garden view
- ✓ Lake view
- ✓ City view
- ✓ View

#### Outdoors

- ✓ Garden
- ✓ Outdoor furniture
- ✓ Balcony
- ✓ Outdoor dining area
- ✓ Terrace
- ✓ Patio

#### Kitchen

- ✓ Dishwasher
- ✓ Microwave
- ✓ Coffee machine
- ✓ Kitchenware
- ✓ Refrigerator
- ✓ Oven
- ✓ Dining table
- ✓ Stovetop
- ✓ Toaster
- ✓ Washing Machine
- ✓ Kitchen
- ✓ Electric kettle

#### Living Area

- ✓ Sofa
- ✓ Dining area

#### Media & Technology

- ✓ Radio
- ✓ Satellite Channels
- ✓ Flat-screen TV
- ✓ CD Player

#### Food & Drink

- ✓ Tea/Coffee Maker

#### Internet

**Free!** WiFi is available in the hotel rooms and is free of charge.

#### Parking

**Free!** Free private parking is possible on site (reservation is not needed).

Your stay will include Air Conditioning, Balcony, Dining area, Flat-screen TV, CD player. There is a private bathroom with a bath. The kitchen is equipped with a dishwasher.

### Pets

Sorry, we do not allow pets at this property.

### Acceptance of Children

We welcome children of all ages. There is no capacity for extra beds in the rooms.

### **Smoking**

This is a non-smoking establishment.

### **Cancellation and Insurance**

By making your booking, our agreement is a legal contract.

A 50 percent of the total price, as booking deposit is required 60 days before date arrival.

If cancelled or modified up to 60 days before date arrival, no fee will be charged. If cancelled or modified later or in case of no-show, 50 percent of the total price will be charged.

### **Non-availability of Accommodation**

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would however attempt to offer you alternative accommodation. If this was not possible, or unacceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

### **Arrival**

Your accommodation will be available to you from 15:00 - 23:00 hours on the day of arrival, unless otherwise arranged. We may not be able to accommodate you if you arrive earlier than the agreed time as we will be busy preparing your rooms.

### **Late arrival procedure**

Please ensure you contact us no later than 19:00 to let us know if you will be arriving late. Failure to notify us may result in the room being re-let or the €50 'no-show' charge being applied to your credit card.

### **Departure**

Please be ready to leave the accommodation by 09:00am on the day of departure, unless otherwise arranged. We will provide you with an invoice, payable on departure.

### **Damages and Breakages**

Please take care when staying in our property. You are responsible and liable for any breakages or damages, which you cause, to the accommodation or its contents. All we ask is that you report any incidents as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant, and we may make an additional charge of €100 if you did not report this.

### **Liability**

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions.

**Privacy Policy**

Any data collected during the course of this booking will be stored on our computer(s). With your permission we may from time to time contact you about promotions and offers. We will not share your details with any third party.

A warm welcome awaits you at Harmony Penthouse.

**Provider Contact Details:**

<http://www.galerius.info/>  
[penthouse@galerius.info](mailto:penthouse@galerius.info)  
<http://galerius-penthouse.club>  
[info@galerius-penthouse.club](mailto:info@galerius-penthouse.club)  
Balogh Kornél  
VAT: 72078327-1-34  
Tel: +36 20 3355 850

**Complaints Policy**

Our commitment to you: We want to make sure that we provide you with the best possible service experience. If you are not happy with any aspect of the services we provide you we would like to hear from you so that we can quickly put things right. How to let us know if you have feedback or a complaint:

Please send your complaint to: [penthouse@galerius.info](mailto:penthouse@galerius.info)

If we cannot resolve your complaint, you may contact to:

Nemzeti Fogyasztóvédelmi Hatóság  
Cím: 1088 Budapest, József krt. 6.  
Levelezési cím: 1428 Budapest, PF: 20.  
Központi telefonszám: +36 1 459 4800  
Faxszám: +36 1 210 4677  
E-mail: [nfh@nfh.hu](mailto:nfh@nfh.hu)

Sincerely, Your Penthouse Team

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Appendix A – check-in / check-out list:

**Check-in:**

- ✓ Flat-screen TV / remote controller
- ✓ CD Player CD Player / remote controller
- ✓ Satellite Receiver / remote controller
- ✓ 3 Air conditioner remote controller
- ✓ GIRA remote controller
- ✓ Coffee machine
- ✓ Kitchenware
- ✓ Toaster
- ✓ Washing Machine
- ✓ Electric kettle
- ✓ Towels
- ✓ Overall check

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Signature, date:

**Check-out:**

- ✓ Flat-screen TV / remote controller
- ✓ CD Player CD Player / remote controller
- ✓ Satellite Receiver / remote controller
- ✓ 3 Air conditioner remote controller
- ✓ GIRA remote controller
- ✓ Coffee machine
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- ✓ Toaster
- ✓ Washing Machine
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The accommodation has been paid.  
Signature, date: